sgi®

January 2005

Dear Valued Customer,

You are receiving this letter because you ordered the Asynchronous Personality Daemon (APD) media kit in conjunction with your purchase of the device driver license that supports devices listed in the table in this document with the intent to use them on SGI systems.This letter explains software distribution, software licensing, and software maintenance and support. The SGI Manufacturing Center distributes the APD product in Chippewa Falls, Wisconsin.

The media kit you are receiving with this letter is APD 2.8. The drives added to this release are: IBM 3592, license codes SR4-35920100A and SR4-3592100, SONY DTF-2, license codes SR4-DTF20100 and SR4-DTF20100A, HP LTO-2 FC, license codes SR4-HLT20100 and SR4-HLT20100A.

In release APD 2.8, we now have the following Licenses:

Product Code	License Description
SR4-98420100	9840 family of drives purchased from SGI price book
SR4-98420100A	9840 family of drives not purchased from SGI price book
SR4-CLT20100	Certance SCSI LTO-1 purchased from SGI price book
SR4-CLT20100A	Certance SCSI LTO-1 not purchased from SGI price book
SR4-SDL20100	SDLT family of drives purchased from SGI price book
SR4-SDL20100A	SDLT family of drives not purchased from SGI price book
SR4-ILT20100	IBM family of LTO drives purchased from SGI price book
SR4-ILT20100A	IBM family of LTO drives not purchased from SGI price book
SR4-99420100	T9940 family of drives purchased from SGI price book
SR4-99420100A	T9940 family of drives not purchased from SGI price book
SR4-35920100	IBM 3590 and 3592 drives purchased from SGI price book
SR4-35920100A	IBM 3590 and 3592 drives not purchased from SGI price book
SR4-AIT20100	SONY AIT-3 drives purchased from SGI price book
SR4-AIT20100A	SONY AIT-3 drives not purchased from SGI price book
SR4-HLT20100	HP family of LTD drives purchased from SGI price book
SR4-HLT20100A	HP family of LTD drives not purchased from SGI price book
SR4-SAIT20100	SONY SAIT family of drives purchased from SGI price book
SR4-SAIT20100A	SONY SAIT family of drives not purchased from SGI price book
SR4-DTF20100	SONY DTF2 GY-8240 drives purchased from SGI price book
SR4-DTF20100A	SONY DTF2 GY-8240 drives not purchased from SGI price book

Because you have purchased drives from the SGI price book or the appropriate drive license, you are entitled to APD product maintenance. Product maintenance is provided in the form of corrective product updates. Product updates can be ordered from the SGI Manufacturing Center. On certain occasions, we will contact all users by e-mail to inform them that an important product update is available. Product Support is also available. Product support means obtaining assistance from one of the SGI Support Centers for problems with configuring or executing the APD product. To obtain product support, you must have a support contract. Support contracts are obtained through your SGI sales representative. If you have problems with APD and you have a support contract, you can call your local Customer Support Center. For a list of Customer Support Centers, please see `http://www.sgi.com/support/supportcenters.html`.

Regards,

SGI Software Management Group